

# QRisk



## Build better business resilience with QRisk

When accidents or incidents happen, they rarely have a positive outcome and generally result in some degree of upset or injury to your people and disruption to your business. Most organisations recognise the risks they see in their work environment and put appropriate controls in place – but knowing how effective and robust these are can be difficult.

Through our QRisk online risk management platform, as a QBE customer you can access a wide range of guidance and self assessment tools to help identify any gaps or improvements to your approach, systems or procedures and help reduce the chances or impact of an unexpected event.

From managing your ESG (environmental, social, and corporate governance) risk, preventing common accidents in your workplace, or even improving your company's risk culture, QRisk makes it easier than ever to understand and manage the risks for your business.

QRisk helps you keep your business, employees, and customers in safe hands. Whether using the self-assessment toolkits, accessing guidance and support, updating your risk improvement status or accessing your risk quality score, QRisk's online capability means you can do this at your own pace, taking what you need, at your discretion. You're in full control.

### Business benefits of QRisk

- > A varied collection of self assessments to help evaluate and protect against the range of risks which your business may face.
- > Access to a wide range of publications about best practices and guidance on current industry hazards, claims, legal cases and emerging risks – via the QRisk Knowledge Centre.
- > Access to a panel of hand-picked and trusted risk management partners.

And, if we've carried out a site survey for your business:

- > Access to your survey data and reports.
- > Risk trends, insights, and benchmarking.

### Assessments

Our self assessment products have been prepared by our risk management experts and include:

**Topical risks** to help assess your organisation's risk culture; approach to sustainability; environmental, social, and corporate governance; wellbeing; and mental health.

**Insurance risks** to help assess common risks associated with Property insurance, Employer's Liability, Motor Fleet and Professional Indemnity, for risks like flood, fire, slips and trips, manual handling, driver standards, fraud prevention, emergency response and quality assurance.

**Industry risks** to identify and assess the most common challenges faced by businesses within your industry or trade sector.

### In summary, QRisk:

- > is free to use.
- > is online and at your own pace.
- > helps you assess and understand the risks facing your business.
- > gives you instant actionable guidance and support to improve your risk management.
- > enables you to benchmark elements of your business against industry peers.
- > helps you monitor your progress through automated tracking and reporting.

**To get started, have your QBE insurance policy number to hand and head to [risk.qbe.com](https://risk.qbe.com)**



## Some of the self assessments available

### Minds in Business

Mental health issues are the single biggest cause of workdays lost in the UK. With rising rates of absenteeism and presenteeism, there has never been a better time for organisations to consider mental health and wellbeing strategies.

### ESG

With businesses today facing an increasingly complex set of challenges around environmental, social, and governance (ESG) risk, we can help you understand where you are and how prepared you are to meet these challenges and maximise the opportunities.

### Risk culture profiling tool

Risk culture is an issue that affects every kind of firm, at every stage in the risk management journey. Our unique risk culture profiling tool will help you understand your organisational attitude towards risk and its potential reactions.

### Cyber risk profiler

Gives businesses a comprehensive report of their current cyber risk profile, with risk improvement recommendations to strengthen cyber resilience.

### Fraud prevention

Helps businesses to identify and address vulnerabilities and reduce the chance of falling victim to fraud.

### Crime prevention

Provides a practical framework of culture, operational controls, governance and oversight, to help identify risks, consider policies and procedures, and adopt tools and templates designed to minimise crime-related risk.

### Emergency response

Helps businesses with pre-planning, to prevent an incident becoming a disaster.

### Flood risk

It can be very difficult and costly to prevent all flooding events, but some basic pre-planning can help minimise the consequences and impact of a flood.

### Contractor management

With the use of contractors in the workplace becoming commonplace, it's important that this doesn't create

additional risk and exposure. Poor contractor management is a major cause of loss.

### Manual handling

Musculoskeletal disorders (MSDs) cause a third of work-related injuries, many of which result from uncontrolled manual handling.

### Slips and trips

Slips, trips and fall accidents cost employers £500 million per year, often with poor risk assessment and management controls.

### Self inspection

A formal self-inspection programme helps businesses to define what 'acceptable' looks like, allows measurement against the baseline, and ensures that gradual deterioration doesn't undermine workplace safety.

### Construction risks

- > Buried services (gas, water, electricity and telecommunications lines).
- > Work at height (the primary cause of workplace fatalities in the UK).
- > Hot works (cutting, welding, grinding and other open flame or spark-producing activities).

### Motor risks

- > Workplace transport (vehicles at work are a major cause of fatal and major injuries, with over 5,000 incidents involving transport in the workplace each year).
- > Motor risk management (effective motor risk management is an essential feature of all successful organisations).
- > Ambulance (targeted to Ambulance Trust's risk management, education and training).

### Solicitors, accountants and professionals

Helps to assess risk performance across a broad range of operational risk factors, including financial crime, people management, working environment, information technology, file management, case management, third-party management, client care and supervision.

To get started, have your QBE insurance policy number to hand and head to [qrisk.qbe.com](https://qrisk.qbe.com)

### QBE European Operations

30 Fenchurch Street  
London EC3M 3BD  
tel +44 (0)20 7105 4000  
[QBEurope.com](https://QBEurope.com)

