



QRisk

Customer User Guide

Build better business resilience with QRisk.

Having a good working knowledge of risk management can make a real difference to your business performance and help build resilience against the many challenges you face.

Learn how you can access guidance and self-assessment tools to help identify any gaps or improvements to your approach, systems or procedures and help reduce the chances or impact of an unexpected event.

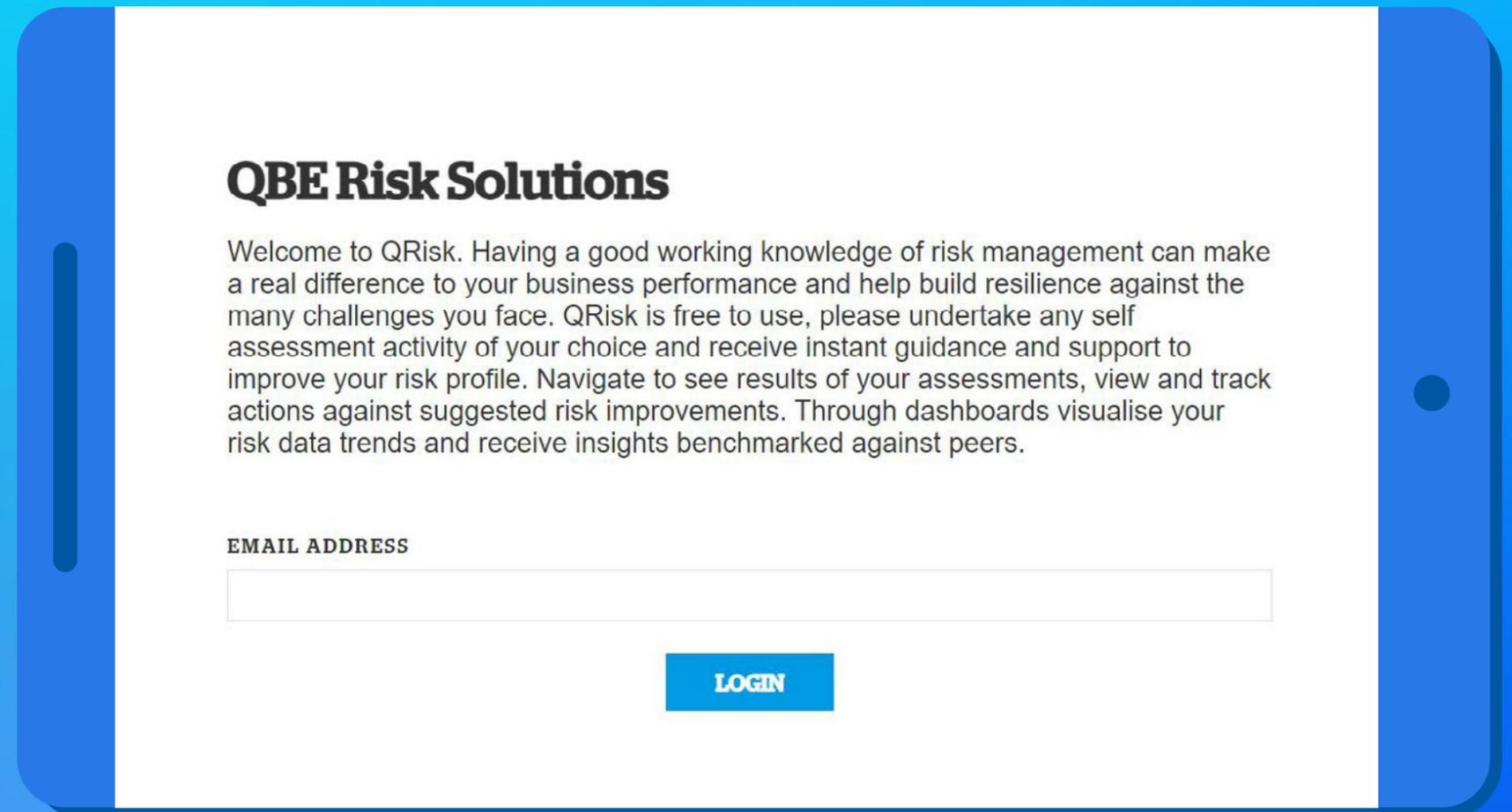
Let's get started!



To sign in, head to qrisk.qbe.com 

Enter your email address. If you have an existing **QRisk** account, you'll be asked to enter your password.

If this is your first time here, have your QBE insurance policy number to hand and see the next page for how to register.

A screenshot of the QRisk login page. The page has a white background with a blue header. The header contains the text "QBE Risk Solutions" in a bold, black font. Below the header is a paragraph of text: "Welcome to QRisk. Having a good working knowledge of risk management can make a real difference to your business performance and help build resilience against the many challenges you face. QRisk is free to use, please undertake any self assessment activity of your choice and receive instant guidance and support to improve your risk profile. Navigate to see results of your assessments, view and track actions against suggested risk improvements. Through dashboards visualise your risk data trends and receive insights benchmarked against peers." Below the text is a form with a label "EMAIL ADDRESS" and a text input field. Below the input field is a blue button with the text "LOGIN" in white capital letters.

QBE Risk Solutions

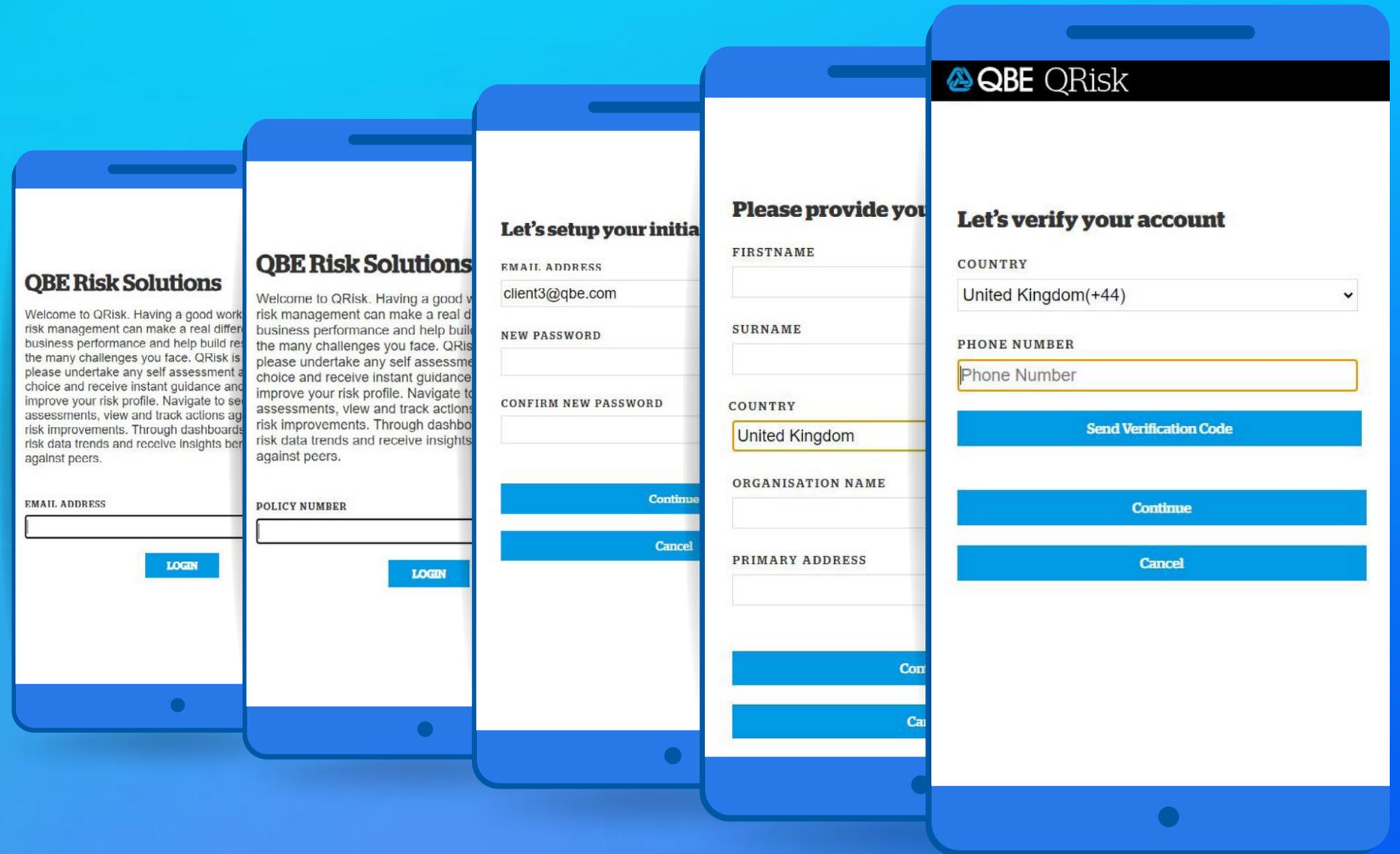
Welcome to QRisk. Having a good working knowledge of risk management can make a real difference to your business performance and help build resilience against the many challenges you face. QRisk is free to use, please undertake any self assessment activity of your choice and receive instant guidance and support to improve your risk profile. Navigate to see results of your assessments, view and track actions against suggested risk improvements. Through dashboards visualise your risk data trends and receive insights benchmarked against peers.

EMAIL ADDRESS

LOGIN

To register,
please follow these
simple steps.

If you're signing up for a new
account, you'll be asked to
enter your policy number so
that we can verify you.

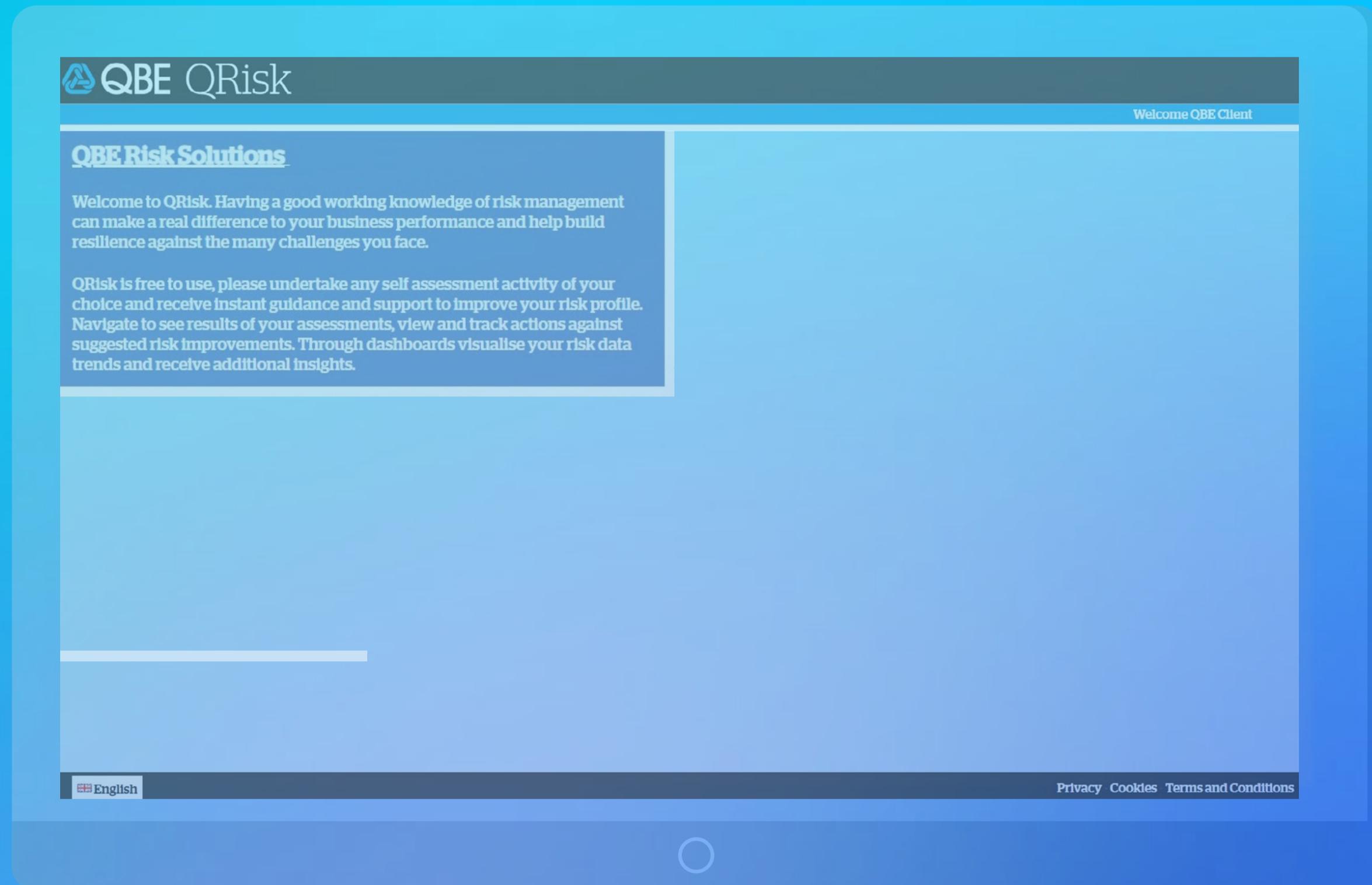


Touch on a number for a brief overview of each resource.

You may find it helpful to begin with **Take a Self Assessment**.

Numbers 6 and 7 show two of the resources you can access via the rotating carousel on the homepage - the **Knowledge Centre** and our **Specialist Partners'** panel. From here, link also to our **feedback form** and the **Risk Solutions'** brochure.

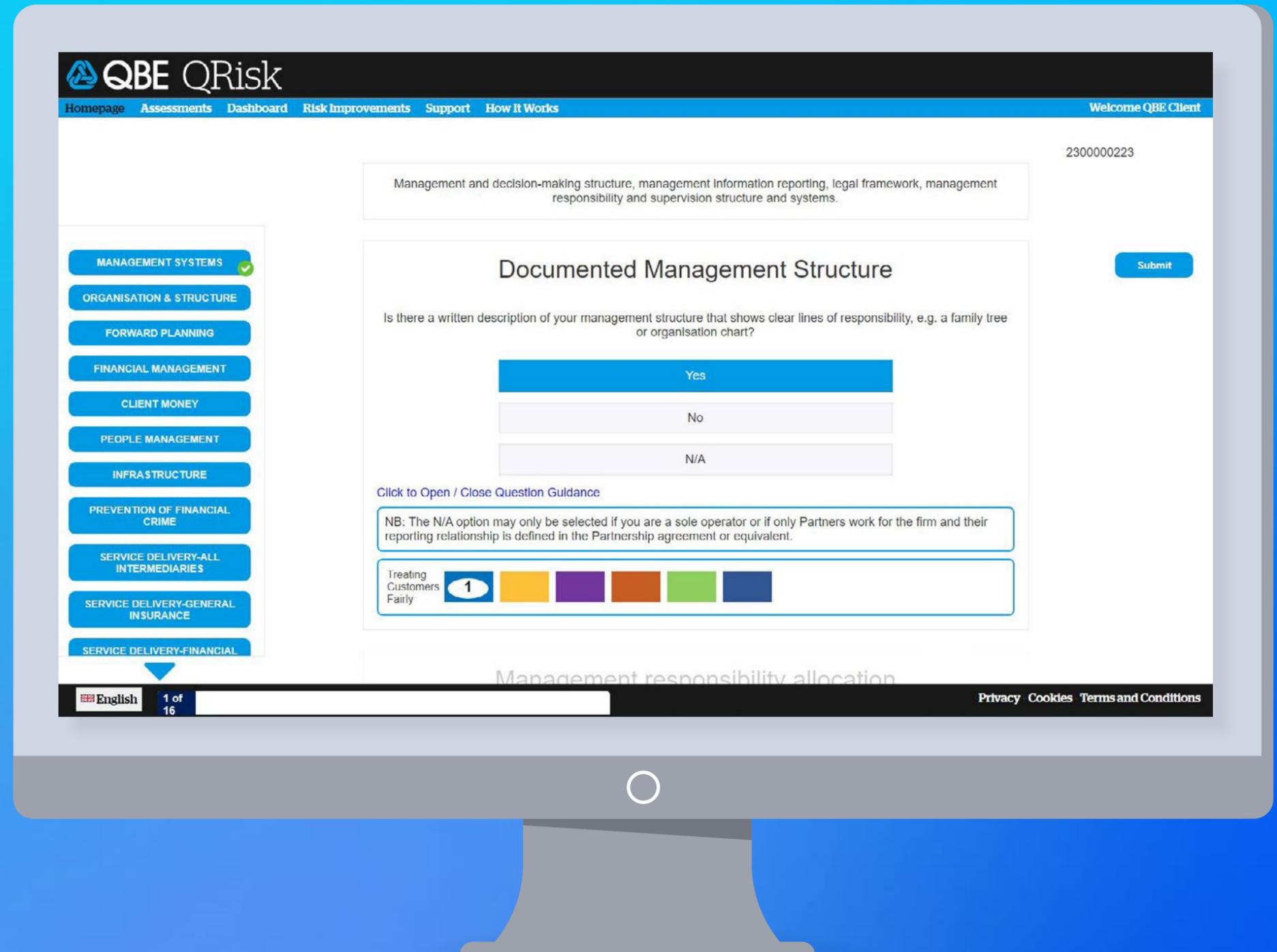
QRisk is available in English, French, German, Italian, or Spanish. Select your preferred language from the bottom bar.



Our self assessments have been prepared by our risk management experts to help you assess and understand the risks facing your business.

- > Answer the list of questions based on your business and click **submit**.
- > A green tick indicates each completed section.
- > **Download** your report. This will include our risk improvement recommendations for your business, based on the answers provided. Please note that not all self assessments will produce recommendations.

For more detail on available self assessments, see our [factsheet](#).

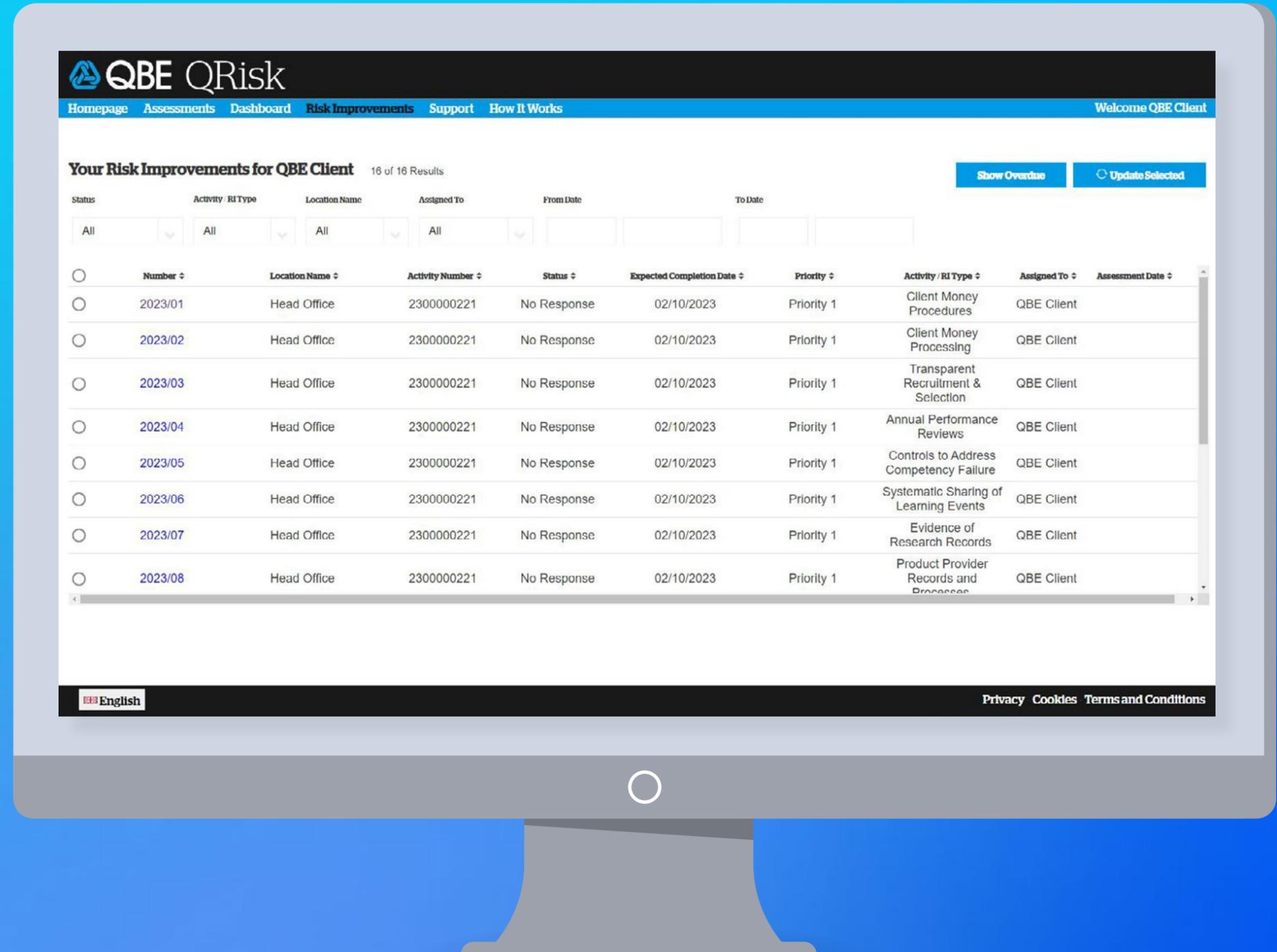


View, track and monitor all your risk improvements in one place.

These are based on your self assessments and surveys.

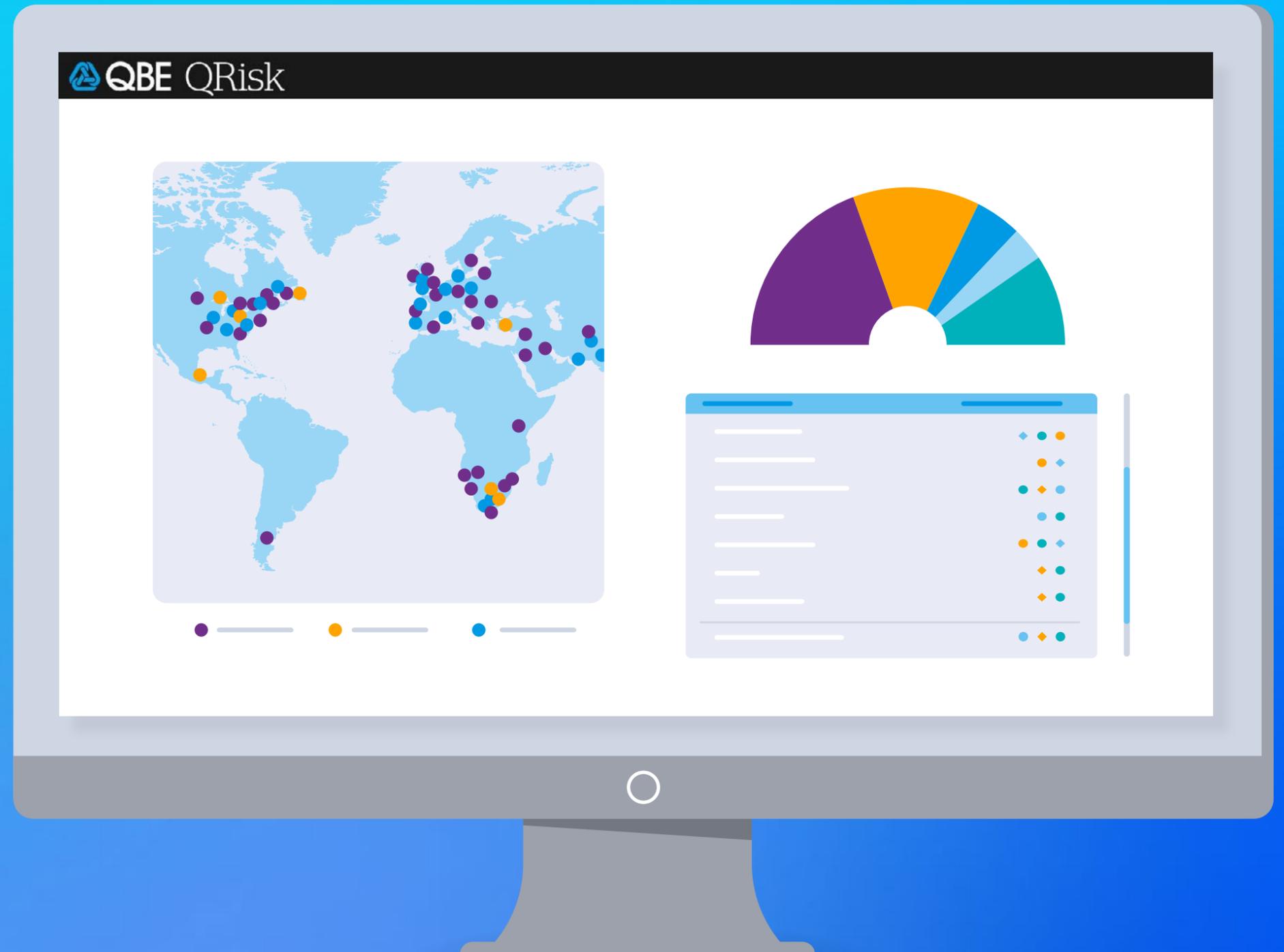
For each completed self assessment, you'll be given a list of risk improvements which will each help you to manage and reduce the risks for your business.

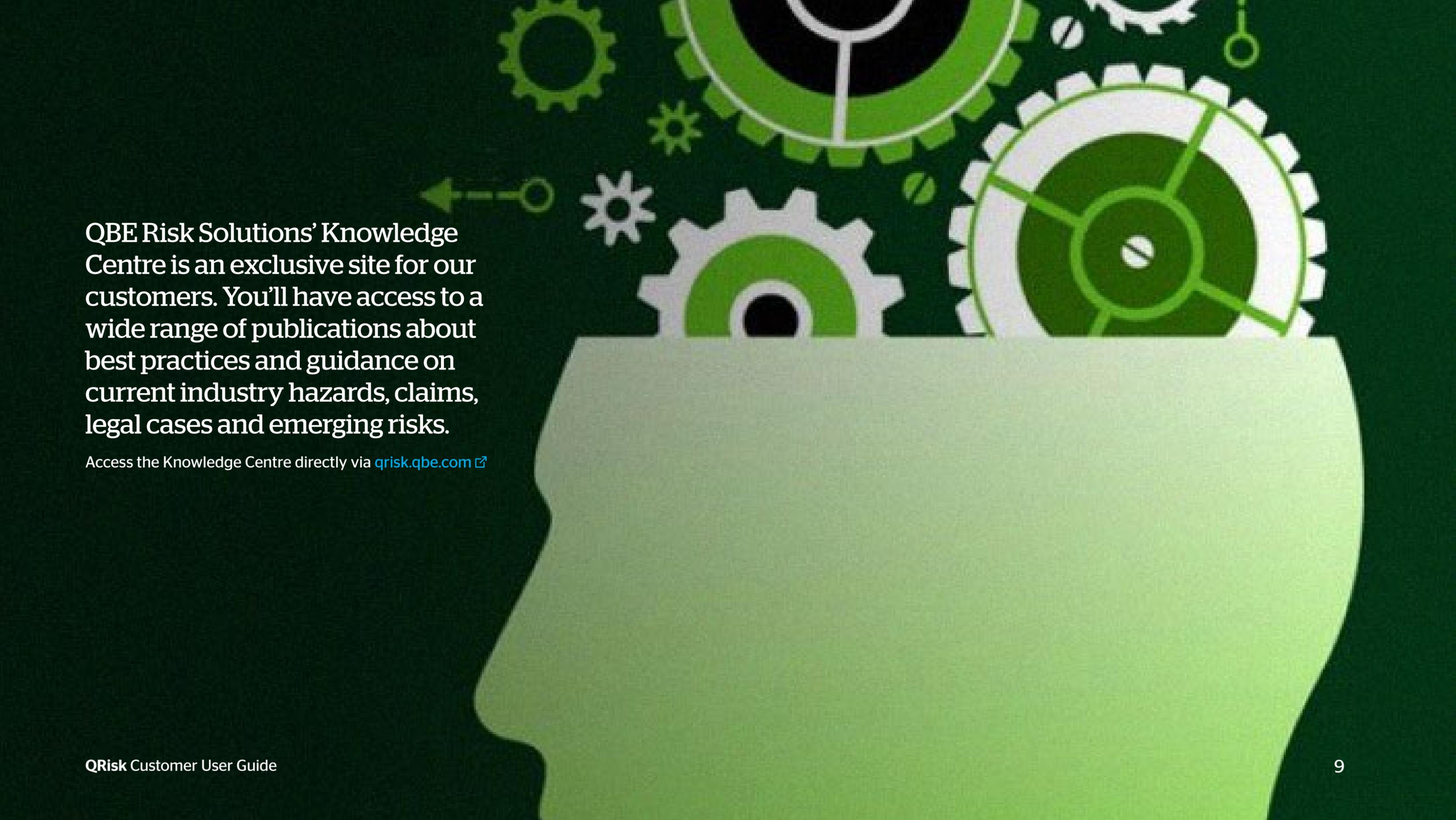
- > Select each risk improvement for further details.
- > You'll be able to update the RI Status to track your progress and let us know the process you're making.



Our dashboards enable you to benchmark elements of your business against industry peers.

Based upon your answers to self assessments and/or risk improvements from our site survey programmes, we will present data visualisations showing your risk trends for your prioritisation.



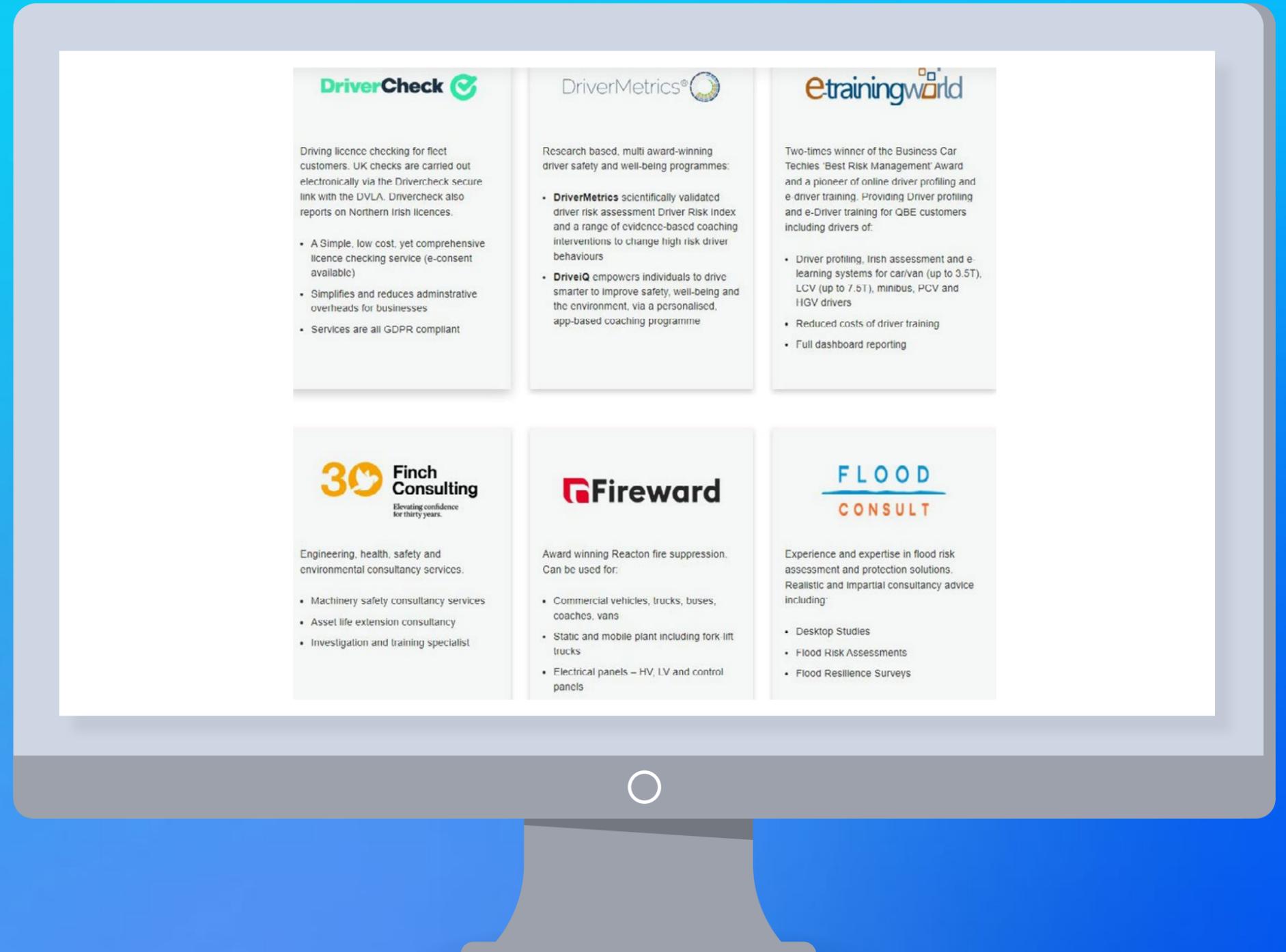


QBE Risk Solutions' Knowledge Centre is an exclusive site for our customers. You'll have access to a wide range of publications about best practices and guidance on current industry hazards, claims, legal cases and emerging risks.

Access the Knowledge Centre directly via qrisk.qbe.com 

We've scanned industry to assemble a panel of trusted risk management partners, helping you plan, defend and respond.

Each one of these specialist providers is unique and offers something different. What they have in common, however, is they're considered leaders in their chosen field. We often recommend that you work with a combination of them, to ensure that you have support from a team that's delivering an integrated service tailored to your requirements.



Let's talk.

Why not start a conversation with us today, and find out more about how QBE can bring a fresh approach to meeting the needs of your customers and your business.

For more information: please contact your regular QBE contact, email us at QRisk.Support@QBE.com, or visit qbeeurope.com/risk-solutions/qrisk/ to read the factsheet and watch the introductory video.

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